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Memorandum

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TO: Distribution

FROM: Joel Webber

Telephone Roundtable Today - Post-March 25 C-TPAT RE:

Summary Highlights

- 1. Group consensus that new framework represents *major potential change* to cross-border/port logistics operations: a) Checkpoint impediments for freight, and b) Costs to industry to conform to C-TPAT.
 - a. Just how bad remains to be seen serious concern expressed by both big company outlook and that of SME's
 - b. Some hope expressed for a) benefit by expediting and b) harmonization among countries' respective regimes

2. Legal perspective:

- a. Different sort of regulatory scheme more fluid, less limit on agency's discretion due to lack of "one-size-fits-all" rules
 - i. Can argue this good flexibility, supply chain techniques ...
 - ii. Or unfair to commercial operators agency always "wins"
- b. This regulatory scheme so generalized that full picture requires:
 - i. Track record of agency behavior
 - ii. Supply chain & security best practices
 - → To date, first item is key and no written guidance beyond 4pager, website, FAQ's accessible only to members and periodic seminars
- c. As much about agency's moral/economic suasion as anything else: Example of ocean liner shipping firms - Not required by statute? We'll make it a condition of C-TPAT

3. Harmonization among countries?

- a. WCO June agreement sure seems to point that way
- b. Some skepticism will US Customs defer to others on standards?
 - i. Perhaps more a matter of other countries meeting the US test/not
 - ii. Will WCO "baby teeth" be judged sufficient by agency?
- c. Timing issue:
 - i. WCO harmonization effects not operative before November implementation deadline for post-March 25 C-TPAT
 - ii. PERIOD OF TRANSITION
 - → WCO may provide harmonization, after a transition (how long?)
- 4. Inherent, ongoing tension between supply chain disciplines and security enforcement from agency:
 - a. Joy: We need a detailed process that can be adopted (and so say Deming, Hammer, GE 6 Sigma, last 15 years of supply chain development, etc, etc)
 - b. Beth: From a security perspective, supply chains have to addressed according to their specific traits – enforcement not meaningful or responsive without this (got to believe all/most law enforcement would agree – protection is all about specificity; can't generalize)
 - → **How to integrate business process** (an enterprise-specific phenomenon) and **security enforcement** (going after a universe of freight and their multiple possible threat vectors)?

Critical Points

- Scope and specificity of standards
 - 1) Do they really mean each factory in China or just larger players in a given supply chain?
 - 2) Audit trail
 - Simply assert (perhaps with low-impact validation visit)?
 - Prove it (more like life under NAFTA)?
- SME's less bargaining power than largest how to comply regarding foreign suppliers?
- Standardization among different countries versus US run standards, etc.

- Further to that, WCO "core elements" in document:
 - 1. Harmonize cargo data
 - 2. Non-US countries' use as proxy for C-TPAT standards
 - 3. Cargo-receiving nations can ask standards for sending
 - 4. Clarification of benefits work in progress
 - → Design to spark "capacity-building"
- "Information Technology Security"
 - "Password Protection" = primitive but ascertainable security level
 - "Accountability": These are terms of art, or otherwise have tangible meaning to IT professionals
 - Read in conjunction with risk assessment language at head of document, this
 has tangible meaning cross-reference work at NSA, Carnegie Mellon
- How difficult:
 - Certainly easier for larger than smaller firms
 - But larger firms such as high-volume automotive sector fluidity a challenge regardless of company/sector size
- Potential burden to 3PL's, other service providers: Operational burden and corresponding costs, but lack benefits on which to build ROI for such providers (as contrasted, say, with shipper, consignee, carriers who may come to enjoy a more direct result)
- (What Andre would have talked about) Authorized Economic Operators EU counterpart to "Green Lane" Mr. Bonner has promised where "Smart Containers" used.
 - With a) Use of CSI port¹, b) C-TPAT member in good standing, and c) use of "Smart Container" (electronically indicate if surface of sea container, truck trailer, etc., has been tampered with en route): "Green Lane", or immediate release upon arrival.
 - Mr. Bonner says he expects this by year end 2005
 - o Lots of operational, tech issues to solve before this actually happens
 - Mr. Bonner's envisioned end-game:
 - 3-tier at border/port check-points:
 - 1. Basic (no C-TPAT at all as Mr. Bonner says: "Good luck" if there's a problem at border or port)
 - 2. C-TPAT membership (lower ATS automated targeting system score reported to Field Ops personnel at one's arrival result in "faster" passage; without specifying more about what "faster" means)
 - 3. C-TPAT plus "Smart Container" (immediate release upon arrival)²

¹ One of 35 or so ports validated by US Customs for their ability to and consistency in vetting outbound cargo – e.g., Yokohama has US Customs personnel on site that work with local authorities to search and otherwise vet outbound sea cargo bound for the US.

² Lots of debate about what this means, how viable, etc. Nevertheless, Mr. Bonner seems set in this direction.

Did Not Get To

- Other countries US the only one to do the March 25-style C-TPAT, so far, but note:
 - Canada: Last week's changes on advance notice on imported goods ("Reporting of Imported Goods Regulations")³
 - To be integrated into internal CBSA data flows to enable expedited clearance at checkpoint (all ladings on, say, a less-than-truckload van at the border to facilitate quick release/bypassing of routine searches if either paperwork or electronic filings in order)
 - o EU: Establishment of Community Customs Code
 - Pending regulation proposal⁴
 - Next release July 13, 2005
- Same "rumor mill" that turned out to be correct on March 25 changes says the following should happen by 2005 end:
 - o NVOCC's to be included in C-TPAT somehow
 - Carriers to be included in C-TPAT

³ (Canada Gazette http://gazetteducanada.gc.ca/partII/2005/20050629/pdf/g2-13913.pdf)

⁴ http://europa.eu.int/eur-lex/lex/LexUriServ/site/en/oj/2005/1 117/1 11720050504en00130019.pdf